



Photo Gallery Tab on REALTOR®.com Showcase Listings

Frequently Asked Questions

Q: What changes will I see once the Photo Gallery Tab launches?

Up to 25 images will display on all Showcase listings on REALTOR.com (currently only 6 are allowed).

Q: Will all listings on REALTOR.com be allowed to display 25 images?

We will display up to 25 images on REALTOR.com for all Showcase (enhanced) listings. Standard listings will continue to display a single photo on the site.

Q: Will all 25 images be displayed on the Listing Detail page?

We will continue to display only 6 image thumbnails on the main Listing Detail Page, with an added "More Photos" link at the bottom of the 6 thumbnails, which when clicked on will take the user to the Photo Gallery page.

Q: How do users access the Photo Gallery page on REALTOR.com?

Users can access the Photo Gallery by clicking on the "Photo Gallery" tab on the top of the listing detail page, by clicking on an image thumbnail from the listing detail page, or by clicking on the "More Photos" link at the bottom of the 6 thumbnails.

Q: Will all 25 image thumbnails be displayed on the Photo Gallery page?

The new Photo Gallery page will allow users to view a maximum of 25 image thumbnails, with the screen displaying 6 at a time. Additionally, the 25 photos can be viewed in a larger size as a slideshow on the Photo Gallery & Listing Detail Pages.

Q: Are any changes being made to the image thumbnail size?

No, there are no changes to the size of the image thumbnail.

Q: Are there any changes being made to the size of the 'large' photo on the Listing Detail or Photo Gallery pages?

No, the size of the large photo on the Listing Detail & Photo Gallery pages of REALTOR.com will remain the same.

Q: Where are the 25 photos being pulled from?

Many MLS's send us multiple photos (6+) in their data feeds. If an MLS is sending multiple photos for a showcase listing, we will display these images on REALTOR.com. The Company Showcase SDK will also be modified to allow 25 photos to be sent for all Company Showcase listings on REALTOR.com. Additionally, Showcase customers can upload and modify (delete, rearrange) the 25 images via the REALTOR.com Control Panel.

Q: If a Showcase customer does not like some of the 25 images we are displaying on one of their listings, how do they go about changing the image?

The customer can either replace the image within their MLS System, or for even quicker results, they can delete an unwanted image and upload a new image via the REALTOR.com Control Panel.

Mockup of the Photo Gallery page with 25 Images:

The screenshot shows a REALTOR.com listing page for a property at 4985 Westwood Street, Westlake Village, CA 93063. The listing price is \$1,266,240. The property features 4 bedrooms, 2 bathrooms, 1500 square feet, and 0.25 acres. The page includes a photo gallery with 25 images, a 'Photo Gallery' section with 7 sets of images, and a sidebar with agent information for Nicki Laporta, a Sotheby's International Realty agent. The sidebar also includes contact information and links for 'Email Agent', 'Print Contact Info', 'Other Listings', and 'Visit Website'. The main image is 'Image 2 of 25' showing a living room with a red chair and a large window.

Q: If REALTOR.com receives multiple images via the MLS feed, and a showcase customer uploads different images in the REALTOR.com control panel, which images will display on REALTOR.com – the MLS images, or the images uploaded by the customer via the Control Panel?

Images uploaded via the REALTOR.com control panel (customer submitted photos) will always take precedence over the images received via the MLS feed, or in other words if a Showcase customer loads new images in the REALTOR.com Control Panel, these images will replace any images sent to us via the MLS feed.

Q: If REALTOR.com receives multiple images via the Company Showcase SDK, and a Showcase customer uploads different images in the REALTOR.com Control Panel, which images will display on REALTOR.com – the images received via the Company Showcase feed, or the images uploaded by the customer via the Control Panel?

If an agent has opted 'out' of Company Showcase listing enhancements in the REALTOR.com control panel, then the images they upload in the Control Panel will take precedence over images received via the Company Showcase feed. If the agent has not opted 'out', then images received in the Company Showcase feed will replace any images the agent has uploaded in the Control Panel.