



Official Site of the
National Association
of REALTORS®

REALTOR.com® Commercial Property Search – Frequently Asked Questions

Q: What is Commercial Property Search?

A: Commercial Property Search is a search and content destination providing national exposure for commercial real estate and investment property listings to consumers, real estate investors, and industry professionals. Visitors can search commercial property listings available for sale and for lease, and view commercial property details.

Q: How do I get to Commercial Property Search from the REALTOR.com® homepage?

A: A link to “Commercial Real Estate” is available under Tools & Trends on the left hand rail of the REALTOR.com® homepage and can also be accessed directly at <http://commercial.realtor.com>.

Q: From where does Commercial Property Search receive property data?

A: Property listing data is provided by CommercialSource.com, the national commercial property listing platform owned by the National Association of REALTORS® and operated by eProperty Data, LLC, and through REALTOR.com's® existing MLS Data Content Providers. CommercialSource.com's data comes from affiliated Commercial Information Exchanges, Commercial Multiple Listing Services, and commercial firms throughout the United States, as well as manually entered listings. Listings sourced from CommercialSource.com will be identified as such on the site.

Q: How often is the commercial property data updated?

A: Commercial Property Search receives new and updated listings several times per day.

Q: How does the new Commercial Property Search functionality benefit visitors to REALTOR.com®?

A: REALTOR.com® is the leader in online real estate with millions of monthly visitors to its network. Commercial Property Search extends this lead by providing a single location where visitors can access both residential and commercial real estate information.

Q: Why is Commercial Property Search being launched?

A: Commercial Property Search will attract new users to REALTOR.com®, and it will increase the exposure of CommercialSource.com's listing inventory by taking advantage of the network effect of REALTOR.com's consumer traffic. As the commercial property listing pages are indexed by search engines, we expect an increasing number of users to find these pages and explore both for sale and for lease listings on REALTOR.com®.

Q: What types of commercial properties are available?

A: The property types available in Commercial Property Search include Retail, Office, Industrial, Multi-family, Hotel/Motel, Land, Farm/Ranch, Mobile Home Parks, and Specialty properties. Both for-sale and for-lease property listings are available.

Q: What does the REALTOR® logo included on some listings represent?

A: The REALTOR® logo indicates that the commercial property was listed by a member of the National Association of REALTORS®.

Q: Can I search residential and commercial real estate listings at the same time?

A: No. Although the Commercial Property Search interface is based on the design of REALTOR.com's® "Find a Home" residential real estate search platform, commercial listings are currently stored separately from residential listings and must be searched through separate interfaces.

Q: I subscribe to the REALTOR.com® 'Enhanced Listing' product; will my listings within Commercial Property Search also be enhanced?

A: Not at this time. The availability to enhance a commercial property listing is currently under development. It is also intended that listing enhancements submitted by commercial practitioners through CommercialSource.com will flow through for display on REALTOR.com.

Q: Why are there little or no listings available in my area?

A: CommercialSource.com is actively expanding the commercial listings received from local Commercial Information Exchanges, Commercial Multiple Listing Services and commercial firms throughout the United States and expects rapid growth in the number of listings available. If listings aren't available in your area today, please contact your Commercial Information Exchange or Multiple Listing Service to inquire about the status of their data content license arrangements with CommercialSource.com and REALTOR.com®. For additional details on licensing data to CommercialSource.com, contact NAR's Commercial Division, Kaela Altman, Member Development Coordinator, kaltman@REALTORS.org, 312.329.8282.

Q: How do you report an error that is found within Commercial Property Search?

A: Call REALTOR.com's® Customer Care Center at: 1-(800) 878-4166, or email at: customercare@REALTOR.com, and they will work with the data provider, CommercialSource.com, to resolve the issue.